

Quality, Safety, Environmental Policy

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Drafting: Sustainability Strategies

irma

PERFORMING SOLUTIONS		Policy		117)
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0	04/03/2015			First revision
1	12/08/2015			General revision
2	11/05/2020			General revision; renamed
3	01/04/2022	Ma		General revision; renamed
4	23/10/2023			integration of the environmental aspect

Ouverture

We have chosen to implement a system for the continuous improvement of promotion, prevention, and protection in quality, health, safety, and the environment, with the aim of ensuring complete satisfaction for our company's clients and all stakeholders.

We have implemented the GMA HSE Responsible Care Management System, whose guidelines are integrated into the value chain through projects, work processes, and standard procedures:

- ★ Corporate Health Management
- ★ Working Safety & Communication
- ★ Process Safety
- ★ Emergency Response
- ★ Quality management
- ★ Environmental protection & energy safety
- ★ Corporate Security
- ★ Audits

Corporate Health Management

Corporate Health Management is a central theme in business life because the health of the workers determines the health of the organization itself. Similarly, the health of the business leadership influences the quality of decision-making, the work environment, and the organization. Management and Health are compatible and integrated concepts that need to be shared with a clear approach.

Working Safety & Communication

Safety is a promise that reflects the company's strategy and values. We are committed to ensuring safe working conditions, eliminating hazards where possible, and reducing health and safety risks by first implementing preventive measures, both technical and organizational, and then collective and individual protection. We expect equally safe behaviors, supported and enhanced through a continuous process of training, education, and monitoring.

Every behavior must consider one's physical and mental state. Safety culture and concepts, based on a generative approach, aim to protect various business stakeholders. The commitment of senior management is to foster an objective and open dialogue with operators, clients, and suppliers.

Process Safety

Our strategy is a combination of high safety standards for the design, implementation, and effective operation of the services offered. These standards are supported by organizing safe, effective, and efficient processes that fully meet applicable legal requirements and those established by senior management during the system improvement process.

Emergency Response

We are confident, thanks to our expertise and experience, that we are capable of managing emergencies on-site. GMA has developed an 'Emergency Response Management System' with the fundamental goal of being prepared for emergencies and reducing response time

Quality management

We are committed to taking responsibility for the management of products and services in a professional manner and in compliance with all required standards, whether they are legal or contractual.

Professionalism is the result of continuous work with our clients to ensure that interventions are qualitatively suitable and mitigate risks to people and the environment.

When selecting our suppliers, we consider it essential that their commitment to Quality, Safety, Health, and the Environment aligns with our values and strategy.

Senior management is continually engaged in improving the management system from this perspective as well, to ensure that business performance continues to develop in line with set objectives and in compliance with legal requirements.

Environmental protection & Energy Safety

GMA's decision-making and operational processes are aimed at protecting and preserving the environment, preventing any form of pollution, and promoting a tendency to reduce emissions and waste. Economic success is aligned with social and environmental responsibility, fully complying with the national regulatory framework. The company's primary goal is to fully adhere to all applicable laws, mandatory regulations, voluntary standards, and compliance obligations.

Furthermore, GMA is attentive to meeting the environmental needs and expectations of relevant stakeholders. The company continuously drives process innovation to identify surface treatments that use products with increasingly lower environmental impact. Improving energy efficiency means planning and managing company facilities and equipment with the goal of sustainable and effective energy use.

Corporate Security

Through experience grounded in culture and professional skills, we anticipate that Operators, Clients, Partners, Sites, and company knowledge will be protected from third-party intentions. The protection of properties, facilities, know-how, and sensitive information is a fundamental part of our Corporate Security. Prevention must be practiced by anticipating risks through dialogue and should be implemented through strategies directed at individuals, groups, and the environment in which we operate.

Environment, Safety & Quality Audits

We are committed to continually improving our performance in quality, environmental protection, health promotion, and safety by constantly monitoring and assessing ongoing progress. Monitoring and evaluation involve periodic checks to be conducted at all intervention sites.

Audits are part of the inputs for continuous training, the promotion of constructive and sensitive behaviors for a synergistic development of quality, safety, and the environment in a dynamic and ever-changing climate. Risk factors in an evolving environment can be effectively managed through the dissemination of good design practices, tailored to meet needs and legal obligations.

This commitment helps make GMA a reliable partner for Employees, Clients, and Public Authorities.

Staranzano, 23 October 2023

CEO